

FAQs

› WHY ARE QUICK-GLIDE BETTER THAN BIFOLDS?

Quick-Glide doors don't have any visible D-pull handles, shoot bolts, or hinges, giving them a cleaner look. You can also set them to a vent position on warm days to let in fresh air. They don't take up outdoor space until they're opened. Their sightlines are 10mm narrower than on our bi-fold doors, meaning you have a clearer view. Plus, you only need to move one door at a time to open or close them. And to top it off, you will always get a traffic door (a door with a handle) which is great for every-day use.

› WHAT THRESHOLDS ARE AVAILABLE?

You can choose a standard outer frame, with or without a sill (the small ledge at the bottom).

› DO YOU OFFER A FLUSH/LOW THRESHOLD OPTION?

We currently only have the standard outer frame option available.

› WHAT COLOURS ARE AVAILABLE?

You can choose from grey, black, white, grey on white, or black on white (with white on the inside).

› CAN THE DOORS OPEN INWARDS?

No, the Quick-Glide doors can only open outwards. For now.

› CAN I HAVE A TRAFFIC DOOR IN THE MIDDLE?

The traffic door must always be hinged to the outer frame.

› CAN MY SLIDING DOORS SLIDE IN THE OPPOSITE DIRECTION TO MY TRAFFIC DOOR?

The sliding panels must always slide and open in the same direction as the traffic/master door.

› CAN I HAVE A TRAFFIC DOOR ON BOTH SIDES?

You can only have one traffic door per set of doors.

› WHAT ARE THE DOORS MADE FROM?

The doors are made from thermally broken, powder-coated aluminium (Grade 6060T6).

› WHAT DOES A THERMAL BREAK DO?

A thermal break helps to reduce heat loss. It uses a low-conductivity material within the frame to separate the inside and outside, preventing heat from escaping and cold from entering.

› WHAT IS THE GUARANTEE?

The door (frame) come with a 10-year guarantee. Handles, moving parts, and glass will vary. A full overview is available.

› HOW DO I KNOW THEY WILL LAST 10 YEARS?

Before we sell the doors, they are sent to a lab for testing. The master door is cycled open and closed 50,000 times (which is about 13 times a day for 10 years), and the sliding panels are tested for 20,000 cycles (about 5 times a day). One cycle means fully opening and then closing the door.

› WHAT IS THE MEASUREMENT OF THE PROFILE BETWEEN THE GLASS (SIGHT LINES)?

The sightline measurement is 115mm, and it's slightly more on the locking stile at 123mm.

› HOW DO THE SLIDING DOORS LOCK TOGETHER?

The doors lock with "I-bolts" at the top, middle, and bottom, which can withstand a security load of 450kg per locking point, ensuring they are very sturdy.

› WHAT DO YOU MEAN BY A CRAB CLAW LOCK?

The master door has a special lock with hooks that pull towards each other.

This design prevents the door from being forced up or down, making it more secure.

› CAN THE DOOR HAVE TRIPLE GLAZING?

Yes, the doors can accommodate triple-glazed units that are 36mm thick.

› WHAT IS THE U VALUE OF THE DOOR (DOUBLE GLAZING)?

The U value is 1.6 for both 4/20/4 and 4/18/6.8 glazing options.

› WHAT IS THE U VALUE OF THE DOOR (TRIPLE GLAZING)?

The U value is 1.4 for the 4/10/4/12/6.8 laminate, and 1.3 for the 4/12/4/12/4 option.

› CAN THE DOOR HAVE INTEGRATED BLINDS?

Yes, integrated blinds are available, but only with double glazing.

› CAN I OPEN THE SLIDING DOORS ANYWHERE?

No, the doors will only open when pushed all the way to the master door, so they need to be in the correct position to operate.

› WHAT KIND OF CYLINDER IS SUPPLIED?

The standard cylinder provided is an Avocet ABS 3-star anti-pick, anti-bump, and anti-drill cylinder for added security.

› ARE TRICKLE VENTS AN OPTION?

Yes, trickle vents are available as flush vents at the top of the sash or as added in an add-on piece of profile above the outer frame.

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